



PaperSmart Frequently Asked Questions

Why PaperSmart? Why is the secretariat doing this?

In response to the mandate of the General Assembly on the Revitalization of the General Assembly and in line with the Secretary General's objective of increasing efficiency and provision of e-services to Member States, the Meetings and Publishing Division of the Department for General Assembly and Conference Management (DGACM) through the Integrated Sustainable PaperSmart Services (ISPS) Secretariat, has developed an effective and innovative model to service delegates with the varied methods of accessing documentation, while making efficient use of our resources by avoiding waste.

How can I access the documents and statements?

- ISPS PORTAL: Web-based access to all unrestricted, official documents and statements related to meetings will be available in all official languages (where available)
URL: **papersmart.un.org/qa/sixth/**
- ISPS MEDIA: Distribution of official documents via flash drives will be available from the PaperSmart Desk located at the back of the conference room
- ISPS ePUBLISH: Official documents and statements can be viewed on a variety of mobile devices, tablets, being carried by delegations.
- ISPS PRINT-ON-DEMAND: On-demand hard copy of official documents

How can I request for a Print-on-demand service?

Documents can be requested via print-on-demand as follows:

- *PaperSmart Portal*