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Order No. 126 (NY/2013)

7. On 1 May 2013, one of the Applicants<sup>2</sup> sought a withdrawal of her

application for suspension of action. By Order No. 125 (NY/2013) dated

7 May 2013, the Tribunal dismissed her application as withdrawn.

*Order No. 119 (NY/2013)* 

8. On Tuesday, 30 April 2013, the Tribunal issued Order No. 119 (NY/2013),

directing the Respondent not to undertake, as from the date and time of service of

Order No. 119, any further steps regarding the relocation of the Applicants before the

Tribunal at the time of the Order until the determination of the suspension of action

(Villamoran UNDT/2011/126; Villamoran 2011-UNAT-160; Nunez Order No. 17

(GVA/2013); Quesada-Rafarasoa Order No. 20 (GVA/2013); Charles Order No. 61

(NY/2013); Kallon Order No. 80 NY/2013); Gandolfo Order No. 97 (NY/2013)).

The Tribunal also provided a list of issues to be addressed by the Respondent in his

reply and granted leave to the Applicants before it to file any additional submissions

by 3 p.m. on 2 May 2013. No additional submissions were filed by the Applicants by

the established deadline.

Respondent's reply and objection to its late filing raised by Mr. Gatti

9. The Registry received the Respondent's reply to the first batch of forty-four

applications at 3:17 p.m. on Thursday, 2 May 2013. Approximately two hours later,

the Respondent filed a supplementary submission (discussed further below). On

3 May 2013, the New York Registry transmitted the reply and the supplementary

submission to the forty-four Applicants from the first batch.

10. On 3 May 2013, one of the Applicants, Mr. Gatti, wrote an email to the New

York Registry, stating that it appeared to him that "the Respondent filed after the

deadline of 2 p.m." and that "the additional documentation was filed even later".

<sup>2</sup> UNDT/NY/2013/069 (Larson).

C112 1/11 1/2013/005 (Eurson).

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Contrary to the filing instructions on the Tribunal's website, Mr. Gatti did not serve

his communication on the Respondent.

11. The purpose of Mr. Gatti's communication was unclear. To the extent it was

intended to be regarded as a request to strike out the Respondent's reply,

the Tribunal makes the following findings. Mr. Gatti's submission was not only

made in an improper form (by email as opposed to a formal signed motion), but was

also misguided. Firstly, the Respondent had until 3 p.m., not 2 p.m., to file his reply,

and submitted his reply at 3:17 p.m. Secondly, at 3:10 p.m. and 3:24 p.m., the office

of Counsel for the Respondent communicated to the Registry that they were

experiencing technical difficulties with submitting the reply. The email of 3:24 p.m.

was copied to Mr. Gatti, so he must have been aware of the difficulties. Thirdly,

given the extraordinary number of applications and the limited time provided to

the Respondent to prepare and submit his reply, a delay of approximately twenty

minutes due to technical reasons caused absolutely no prejudice to the Applicants

and will be disregarded (Awad UNDT/2013/071). Moreover, the Tribunal must have

a certain amount of procedural laxity in dealing with urgent applications, and any

technical objections are an unnecessary waste of time and resources.

Respondent's supplementary filing on 2 May 2013

12. At 5:32 p.m. on 2 May 2013, the Registry received a motion from

the Respondent seeking leave to submit an email of 4 April 2013 (discussed in the

Background section below) that was apparently inadvertently omitted from

the annexes to the Respondent's reply, filed earlier that day. Given that

the Respondent had less than two days from the service of the applications to prepare

and file his reply, the Tribunal allows the filing of the omitted annex.

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Motion for additional submissions filed by the Applicants

13. At 6:23 p.m. on Friday, 3 May 2013, and at 9:20 a.m. on Saturday,

4 May 2013, two Applicants, Ms. Griaznova and Mr. Gatti, filed two separate

motions seeking leave to submit "the following additional documents which have

been brought to [their] attention and which have a bearing on the issues". However,

no documents or explanations as to their nature were attached to the motion.

Ms. Griaznova and Mr. Gatti requested "additional time to gather and submit"

relevant information.

14. The present proceedings are of an urgent nature, with the Tribunal having

only five days to consider the applications from the date of service on

the Respondent, the deadline for the Tribunal's consideration being 5 p.m. on

Tuesday, 7 May 2013. Ms. Griaznova's and Mr. Gatti's motions were formally

received by the Registry at 9:00 a.m. on Monday, 6 May 2013, one day before

the expiration of the five-day period for the Tribunal's consideration of the

applications for suspension of action. The motions do not explain the relevance of

the documents that the two Applicants seek to "gather and submit", nor do they

articulate when the documents would be available and why they were not provided to

the Tribunal in the first instance. Notably, by Order No. 119 (NY/2013),

the Applicants were granted leave by the Tribunal to file any further submissions

they saw fit by 3 p.m. Thursday, 2 May 2013. No such submissions were filed by

the specified deadline by any one of the numerous Applicants, or during business

hours on Friday, 3 May 2013.

15. The applications presently before the Tribunal are applications for suspension

of action pending management evaluation. It is an extraordinary discretionary relief,

which is generally not appealable and which is intended to preserve the status quo5 Tcbinww6 T.w[e6

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18. Registering and processing this large number of applications required

an extraordinary effort on the part of an already-overwhelmed Registry to ensure that

all Applicants received the necessary guidance and assistance in completing their

filings. As a result of the remarkable number of applications filed, the Tribunal's

resources in New York in the last two weeks were stretched to the extreme,

underscoring the need for the Tribunal to have adequate resources.

Registration of cases

19. Each Applicant filed her or his applications in their individual capacity,

acting pro se. Although the applications were to a large degree similar,

the Applicants' factual situations varied. Moreover, the claims made by them were

not identical, as summarized in the section on the Applicants' submissions, below.

The Applicants also submitted their applications at different times and on different

dates, from 26 April to 2 May 2013. For all these reasons, it was necessary for

the Registry to register each application under a separate case number.

**Background** 

20. The Capital Master Plan ("CMP"), a large-scale, long-term renovation of

the United Nations Headquarters Complex in New York, mandated by the General

Assembly. The construction phase of the project commenced in 2008. CPM required

the relocation of a significant number of staff from the Headquarters Complex to

other buildings, including rental space, such as the building rented by the United

Nations at 380 Madison Avenue in New York ("Madison building") and the Albano

building.

21. As part of CMP-related work, by a note dated 27 August 2004 from

the Under-Secretary-General for Management, the Secretary-General received new

proposed individual work space standards. The note stated that an independent

expert analysis had been conducted, based on which it was recommended that

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the standards for individual work space should be reduced for general service-level and professional-level staff as follows: from the range of 96–144 square feet to just 96 square feet for all professional-level staff; from the range of 48–80 square feet to just 64 square feet for all general service-level staff. The note concluded by seeking the Secretary-General's approval for the proposed standards for various buildings

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the renovations, a number of issues with the Albano building were recorded in 2010 and 2011, which were the subject matter of a number of exchanges between senior officials of the Organization (including several serious complaints by the then Under-Secretary-General for DGACM) and which required action by the Facilities Management Service ("FMS"), CMP services, and building management. The issues included, *inter alia*, unacceptably low temperatures and high noise levels, as well as issues with elevators, air conditioning, ventilation, water pressure, and water leaks. It appears that many of these issues persisted in 2012 and continue to persist in 2013, despite efforts to resolve them.

- 26. On 13 December 2012, the Acting Head of DGACM sent an email to all DGACM staff entitled "The Albano Building". He stated that the Albano building is no longer considered "swing space" (i.e., a temporary location occupied before moving to a permanent site) and DGACM staff would occupy it for the foreseeable future. The Acting Head acknowledged that "there have been some issues with the Albano building" and that DGACM was "work[ing] closely with [FMS] to resolve them". He stated that the "rodent and insect issues have been addressed and climate control challenges on the various floors are being carefully monitored". He noted that "much progress has been made in overcoming the climate-control challenges of a largely closed-office rather than an open-plan configuration" and that "complaints concerning most building-related issues have decreased significantly". He further stated that "some DGACM colleagues who are currently located in the DC-1 and DC-2 building[s] will shortly be joining the Albano facility".
- 27. In the following months, staff-management consultations ("SMC") were held regarding the move to the Albano building. As it is one of the Applicants' claims that no consultations were held regarding the process prior to the final relocation decision made on 12 April 2013, the Tribunal will summarize the draft notes of those meetings below. They were provided to the Tribunal by the Respondent, except for the minutes of 23 April 2013, which were also produced by the Applicants. Neither

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the Applicants nor the Respondent raised any concerns with the accuracy of the draft

minutes, and, for the purpose of the present proceedings, the Tribunal has no basis

not to accept them as accurate. In the summaries below, quotations indicate the text

of the minutes as it is understood by the Tribunal that the minutes were not taken

verbatim.

Staff-management consultations of 21 December 2012

28. Approximately one week after the email of 13 December 2012, an SMC

meeting was held by DGACM on 21 December 2012. The meeting was chaired by

the Acting Head of DGACM and was attended by representatives of management

and staff. The meeting primarily concerned matters other than the move to

the Albano building, with the Staff Representatives Coordinator noting during

the discussion of the implementation of the FlexTime system (the new system to

record timekeeping) that the staff of DGACM felt "unfairly targeted" in view of,

inter alia, the implementation of the FlexTime system and "the conditions of work in

the Albano building". At the end of the meeting, the Acting Head of DGACM

proposed that the next SMC meeting, to be held in January 2013, would deal with,

inter alia, conditions of work in the Albano building.

Staff-management consultations of 25 January 2013

29. The next SMC meeting, held on 25 January 2013, was also chaired by

the Acting Head of DGACM. Staff representatives raised a number of concerns with

regard to the conditions of work at the Albano building. These concerns included,

inter alia, strong vibration and dust from demolition work at a nearby site, as well as

poor air quality in the building.

30. One of the management representatives (Chief of the Editorial, Terminology

and Reference Service ("ETRS")) stated at the meeting that a test of the air quality

had been done two weeks earlier and that results were being awaited. She stated that

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if pollution levels exceeded New York standards, FMS would take steps to address

the situation. The Chief of ETRS further stated that a focal point had been designated

to document all complaints about building facilities and to liaise with FMS to ensure

a prompt and effective response to any such complaints.

31. The Staff Representatives Coordinator stated that "even if management was

apparently trying to do everything possible within its mandate, staff remained

unhappy". The Chief of ETRS replied that, on the contrary, "in a recent general

survey, staff had reported genera[l] satisfaction with working conditions in

the Albano building". She stated that the remaining concerns—in particular, chronic

elevator problems and heating infrastructure—were being addressed by the building

management and FMS.

32. The Chief of the English Translation Service ("ETS") stated (on behalf of

management) that, with regard to the noise complaints on the lower floors of

the Albano building relating to the demolition work, a number of solutions were

identified during a recent meeting between management and staff representatives,

including the provision of face masks and earplugs and the encouragement of staff to

telecommute during the demolition work. The Chief of ETS added that

the demolition work would be completed within one or two weeks (i.e., in February

2013). One of the staff representatives noted that similar issues would come up in

one year's time when construction would begin on the demolition site.

33. The Chief of ETRS added, on behalf of management, that, at its next meeting

with the building owners and the construction company, management planned to

discuss long-term concerns. She said that even if the noise and air quality levels were

well within the limits imposed by the City of New York, they nevertheless caused

stress for staff. Even if not required by law, measures that would help staff deal with

the noise and dust would be considered. One option would be to install air filters and,

if the levels were found to be significantly below code limits, management could use

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regarding the move was regrettable. In response, the Director of the Documentation Division stated that she took exception to the implication that management had not consulted with staff, since the proposed restacking had been under discussion since she had taken up her duties in August 2012. She stated that the issues with access to natural light and climate control were acknowledged, but efforts to work with the landlord to correct them had thus far been unsuccessful. She stated that the plan of relocation of particular

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the moves were completed, there was flexibility as to how each service or section

would organize on each floor.

39. The Staff Representatives Coordinator replied that he would forward medical

information from staff members documenting illnesses and problems with eyesight

related to the conditions in the building. One of the staff representatives stated that

the only information they had about the conditions were the stories they had heard

from current staff, from which they had concluded that conditions were bad.

Staff-management consultations of 16 April 2013

40. The next SMC meeting was held five days later, on 16 April 2013, and was

chaired by the Acting Head of DGACM. In response to the question regarding

the relocation schedule, a representative of CMP stated that the schedule was tight

and that the Organization would be subject to a penalty of almost USD9 million if it

did not vacate the Madison building. (Staff members in the Madison building are

apparently expected to move into the space in DC-1 and DC-2 that is currently

occupied by DGACM and that is expected to free up with the move to the Albano

building.) The CPM representative further stated that delay with the move would

also have an impact on the schedule for renovation of the General Assembly

building, with associated cost implications. The move had to be completed before

the end of May 2013.

41. The Staff Representatives Coordinator stated that DGACM staff members

were presented with the plan for the move on 12 April 2013. The Staff

Representatives Coordinator raised the issue of the individual space allocation,

recalling that the CMP Guidelines provided for general service-level staff to have

cubicles of 64 square feet. He stated that there was a *de facto* inequality of treatment

between general service staff in the Albano building and some other buildings, in

which staff had 64 square feet of individual work space. The CPM representative

stated in response that, although some alterations to the work areas were envisaged,

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there was no mandate or funding to bring all "offsite" locations (i.e., locations outside the Secretariat building) into compliance with the new guidelines, which would entail a massive renovation. The CMP representative also stated that he disagreed that there was inequality of treatment of staff as workstations were of different sizes in different locations and, in some respects, the Albano building had better services than other buildings (for instance, the telephone system was more upto-date). The Chief of ETRS added that some of the affected DGACM staff members would be moving into work stations in the Albano building that are larger than those they currently occupy. She added that no la

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terrace, however, other issues, such as the refurbishment of windows and installation

of an awning above the entrance, would take priority. A rooftop terrace would also

require New York City approval and some safety and security issues would need to

be addressed.

44. One of the staff representatives stated that the main concerns for the staff of

his section (Copy Preparation and Proofreading Section, ("CCPS")) was the problem

with climate control in the Albano building, which threatened the health of staff.

According to him, the matter of natural light was of lesser concern.

45. The Chair of the meeting clarified that the relocation process would not begin

before 26 April 2013 and urged management and staff representatives to take

advantage of the remaining eight working days to sort out as many issues as possible.

Draft staff resolution of 19 April 2013

46. Three days later, on 19 April 2013, staff members working in the Albano

building and staff members designated to move into it held a general meeting and

adopted a resolution. The staff resolution recalled para. 1 of sec. II.B of General

Assembly resolution 67/237, dated 24 December 2012, in which the Assembly

requested the Secretary-General to

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the assumption that the proposed move will take place"; "[staff] have been betrayed

by Management because the promise of a return to the Secretariat Building has been

broken"; and that "the only moves that staff in the Albano building are prepared to

accept during their stay in this swing space are those with a view to improve

the working conditions of the staff, not to worsen them" (emphasis omitted).

Staff-management consultations of 23 April 2013

48. The next SMC meeting was held on 23 April 2013. In the absence of

the Acting Head of DGACM, it was chaired by the Officer-in-Charge, DGACM.

49. The Alternate Staff Representative for French Translation Section ("FTS"),

Russian Translation Section ("RTS"), and Spanish Translation Section ("STS")

stated that the Albano building was unfit for occupancy by staff performing highly

specialized tasks and that many staff members were experiencing health-related

problems, which were in the process of being documented for submission to

management. He stated that staff recognized that it was unrealistic to expect

alternative office accommodations to be found in the short term, but would like

a commitment from management that they would not be left in the Albano building

under current conditions until 2017. He subsequently added, however, that

management must commit itself to getting the staff out of the Albano building.

50. Staff Representatives Coordinator added that staff had a legitimate

expectation of decent working conditions and a consensus between management and

staff must be found on how this could be achieved. He indicated that 71 per cent of

the total number of translators already housed in the Albano building had

participated in a survey and 94 per cent of them had stated that their productivity

would improve under better conditions. He indicated that the survey results would be

made available to management.

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51. Staff Focal Point for ORES enquired whether it would not be possible for

the air quality in the Albano building to be verified by outside experts and the results

communicated to staff. The Focal Point for CMP-related questions in the Albano

building replied that an air quality test had been carried out by an independent

company and the results (apparently showing that the quality of air was within

the local standards) had been circulated but that they could be re-circulated, if

needed.

Break-down of staff-management consultations

52. On 25 April 2013, the Staff Representatives Coordinator emailed the Officer-

in-Charge of DGACM, stating that "DGACM staff representatives decided to ask

the President of the United Nations Staff Union to call for an urgent meeting of

the Joint Negotiation Committee [JNC]". (The role and functions of the JNC are

explained in ST/SGB/2007/9 (Joint Negotiation Committee at Headquarters).)

53. On 25 April 2013, the President of the Staff Union emailed the Assistant

Secretary-General for Human Resources, asking to urgently schedule a JNC meeting

on 26 April 2013. The Assistant Secretary-General for Hulman Resources 9 replied

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56. On 26 April 2013, the Tribunal started to receive the first applications for

suspension of action in relation to the contested decision.

**Applicants' submissions** 

57. The Applicants' principal contentions may be summarized as follows:

Prima facie unlawfulness

a. With respect to the reasons for finding that the contested decision

appears prima facie to be unlawful, the Applicants make several claims and it

should be noted that the claims made in their individual applications are not

identical. For example, while most of the general service-level Applicants

raise claims regarding the expected size of their individual work stations

(cubicles), professional-level Applicants make no such claims. The Tribunal

reviewed the Applicants' submissions in full to ensure no relevant claims

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light). In particular, some staff whose offices have access to natural light may be placed in rooms with no natural light, which will result in serious deterioration of their working conditions;

iv. No consultations were carried out by management with staff representatives before the relocation plan was presented as a

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away from their corresponding translation section. The staff of RTPU, being presently located on the same floor next to the Russian Translation section,

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that maintenance issues at the Albano building be fully resolved prior to them taking up their duties at that location.

Prima facie unlawfulness

b. Management has consulted and will continue to consult with

the Applicants and other staff representatives concerning various issues that

have arisen in the course of the occupancy of the Albano building. Issues

concerning the Albano building have also been raised in the context of

the JNC discussions in May 2011. It is likely that the JNC will follow-up on

these discussions and the Albano building will be the subject of discussions

at future JNC meetings.

c. While there are ongoing issues identified with the Albano building, at

no time has the building not met the required occupancy standards. For

example, indoor air quality testing has been performed by a specialist

contractor. The air quality testing, including the tests conducted on

17 January 2013, confirm that the air quality meets acceptable standards.

The next inspection of the building is scheduled for July 2013. Further,

a number of improvements have been made to the heating, ventilation and air

conditioning systems. In particular, electric heaters were installed in the air

duct system on lower floors. Air intake dampers have been overhauled.

The operation of the boiler has been set to a higher steam pressure improving

the distribution of heat making it less variable from area to area and floor to

floor. Staff members have been instructed not to place personal items and

documents on radiators, not to block stairwell doors in the open position, and

to move furniture away from radiators, which measures have also yielded

improvements. Accordingly, efforts to address staff concerns with the Albano

building have been ongoing since 2009 and continue today.

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d. The Respondent submits that there are no requirements under New

York City laws in terms of space sizes for work areas. For New York City

building code purposes, capacity of a given office floor is calculated, and

capacity would also be limited by available exit widths and number of toilets,

but how the space is allocated on the floor is not regulated. The Albano

building complies with all the relevant standards.

e. The Administration has acted rationally and reasonably in managing

the office space available to it. The decision to relocate the Applicants was

made in furtherance of a mandate by the General Assembly, which requested

in para. 19 of sec. V.A of its resolution 67/246, dated 24 December 2012,

the Secretary-General to "enhance efforts to manage the costs pertaining to

swing spaces with a view to optimizing the rental contracts". If the planned

relocation does not take place, three other departments will not be able to

move into DC-1 and DC-2 buildings. Any delay with the move from DC-1

and DC-2 buildings to the Albano building will prevent the United Nations

from vacating 250,000 square feet of space in the Madison building. A failure

to vacate the Madison building by 31 May 2013 would result in additional

lease payments of USD8.5 million.

f. The Applicants' reliance on the CMP Guidelines as creating a legally

enforceable right to a cubicle of at least 64 square feet is misguided.

The CMP Guidelines are executed with

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ensure the safety, health, and security of staff members could also be found within

the jurisprudence of other international administrative tribunals, including

the Administrative Tribunal of the International Labour Organization (Judgment

No. 402, In re Grasshoff (Nos. 1 and 2) (1980)) and the Asian Development Bank

Administrative Tribunal (Decision No. 5, Bares (1995)). The Dispute Tribunal

agrees with these persuasive pronouncements.

Receivability

64. The language of art. 2 of the Dispute Tribunal's Statute is clear—the Tribunal

is competent to hear and pass judgment on an application appealing

"an administrative decision that is alleged to be in non-compliance with the terms of

appointment or the contract of employment" (art 2.1). Article 2.2 provides that

the Tribunal is competent to hear and pass judgment on an application seeking to

suspend, during the pendency of the management evaluation, the implementation of

a contested administrative decision, provided that the conditions specified in art. 2.2

have been met.

65. The Respondent submits that the applications are not receivable as none of

the terms of appointment of the Applicants are violated. The Tribunal finds this

submission to be misguided. The general principle of the duty on the part of

the Organization to exercise reasonable care to ensure the safety, health, and security

of its staff members is an express or implied term of the Applicants' contracts of

employment. They claim that, in this respect, the relocation to the Albano building

violates their terms of appointment because of the conditions in that building. Under

the terms of art. 2 of the Tribunal's Statute, they are clearly seeking to suspend

the implementation of a contested administrative decision that they allege to be in

non-compliance with their terms of appointment. The Tribunal finds that

the applications are receivable.

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Urgency

66. Urgency is relative and each case will turn on its own facts, given the exceptional and extraordinary nature of such relief. If an applicant seeks the Tribunal's assistance on an urgent basis, she or he must come to the Tribunal at the first available opportunity, taking the particular circumstances of her or his case into account (*Evangelista* UNDT/2011/212). The onus is on the applicant to demonstrate the particular urgency of the case and the timeliness of her or his actions. The requirement of particular urgency will not be satisfied if the urgency was created or caused by the applicant (*Villamoran* UNDT/2011/126; *Dougherty* UNDT/2011/133; *Jitsamruay* UNDT/2011/206).

67. The Respondent submits that the email of the Acting Head of DGACM of 13 December 2013 put the Applicants on notice of the move to the Albano building, and they should have contested it then. The Tribunal does not find this argument persuas1.2435o9s4 Tc.198.meaf thj/t tht(i)-1.e eFs cy J3.9521 -1.4491n(67.)Tj/Tsome1 Tf1.75 0 TI

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UNDT/2011/142; Adundo et al. UNDT/2012/118). It may well be that some of

the issues raised in this case may be matters for negotiation, but the Tribunal has

insufficient information in this regard. In any event, the role of the Tribunal in

matters of collective bargaining is very limited and formal litigation should be

resorted to only when staff members consider that their contractual rights have been

violated.

73. Although the Applicants submit that "there was no prior consultation with

staff representatives" regarding the move, the Tribunal finds from the record before

it that consultations about

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75. The Tribunal finds that consultations have been ongoing and in all likelihood

will, and should, continue. For reasons above, the Tribunal is not persuaded that

there was such failure in the consultation process by management as to result in the

prima facie unlawfulness of the contested decision.

Work conditions

76. The Respondent submits that the move is required by several considerations,

including the need to: optimize space density; consolidate related units that are

presently scattered across different locations under one roof; and allow the relocation

of other offices; and minimize the use of rental space and related expenses and avoid

penalties for failure to vacate the Madison building. The Respondent acknowledges

the ongoing issues concerning the Albano building but states that management has

been addressing them and will continue to address them as they arise in consultation

with the staff. Indeed, the notes of SMC meetings held in the period of

December 2012 to April 2013 indicate that management representatives are aware of

the concerns raised. They also indicate that steps are taken by management to

address them.

77. The Respondent denies the assertion by the Applicants that the building may

be in violation of the New York City regulations and standards. The Respondent

states that tests have been carried out by a specialist contractor with respect to the air

quality, and that these tests "have always satisfied [the required] standards". This is

corroborated by the minutes of the SMC meetings, which indicate that staff

representatives had been informed of the tests carried out by a specialist contractor

that showed that the air quality in the Albano building was within the New York City

standards. The records of the SMC meetings (see, in particular, the minutes of

the meetings of 11 and 23 April 2013) indicate that none of the staff representatives

questioned the results of those tests. Nor have the Applicants offered any evidence to

questioned the results of those tests. From have the ripplicants offered any evidence to

the Tribunal, such as alternative test results, that would indicate that the test results

relied on by the Respondent were flawed.

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78. Although the applications refer to "a large number of complaints documented

by UN staff concerning the working conditions in the building", including vague

references to unaddressed complaints to the United Nations Medical Services, none

of these documents were provided to the Tribunal. The minutes of the SRC meeting

of 11 April 2013 also indicate that staff representatives undertook to provide to

management medical information from staff members documenting illnesses and

problems with eyesight related to the conditions in the building, however, none of

this evidence is before the Tribunal.

79. The Tribunal notes that, among the documents attached to the applications

were results of two surveys for staff located in the Albano building. No explanations

have been provided by the Applicants as to when the surveys were conducted and as

to their representativeness and methodology used. (It appears from the SMC minutes

of 26 April 2013 that the surveys may have been conducted in early 2013.) No

evidence, however, has been provided by the Respondent to contest the results of

the surveys, and the Tribunal accepts that they reflect the general dissatisfaction of

staff located in the Albano building with their working conditions (for instance,

the average score for the working conditions was slightly above 3 on a 10-point scale

(1 being "very bad" and 10 being "very good").

80. At this stage of the proceedings, the Tribunal is not persuaded by

the Applicants' submissions that the provision of smaller cubicle space than that

envisaged by the CMP Guidelines is prima facie unlawful. Notably, when the CMP

Guidelines were approved by the Secretary-General, it was done with the caveat that

they would apply "wherever feasible". A final determination as to whether there is

a legal right or legally or reasonably enforceable expectation to a workspace area of

at least 64 square feet is a matter that would require further consideration and

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81. Therefore, with respect to the claims regarding the working conditions, while

it is apparent that there are a number of issues with the Albano building (as

acknowledged by management) and there is a sense of dissatisfaction of staff

presently located there with the quality of their work conditions, the Tribunal is not

persuaded on the papers filed that the Applicants have made out a case of prima facie

unlawfulness of their relocation.

Other allegations

82. The Tribunal has considered additional claims raised by the Applicants,

including those from RTPU with regard to the alleged discriminatory treatment

experienced by their Unit. The Tribunal is not persuaded, on the documents filed,

that these additional claims satisfy the requirement of prima facie unlawfulness. In

particular, with regard to the claims made by the members of RTPU, there is lack of

evidence at this stage that the move of the Unit is motivated by improper reasons or

is otherwise unlawful. Although relocation of staff from one floor to another may be

logistically impractical or a managerial deci

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84. As one of the conditions required for temporary relief under art. 2.2 of

the Statute has not been met, the Tribunal need not determine whether the remaining

condition—irreparable damage—has been satisfied.

**Observations** 

Observations on the way forward

85. The Tribunal trusts that common sense will prevail with a view to resolving

the outstanding issues amicably between the parties as soon as possible.

The concerns of staff are understandable and shall not be ignored. The Albano

building, which was apparently envisaged as temporary swing space, will now

apparently serve as a more-or-less permanent (or, at least, long-term) location for

a large number of staff members. It may well be that the standards for permanent or

long-term locations should be higher than those for swing spaces. While the final

decision on the relocation schedule was communicated to the Applicants on

admittedly short notice, it may well be that both management and staff

representatives could have done more to engage in a more effective and productive

consultation process in the months prior to the filing of the present applications.

86. It appears from the record before the Tribunal that, while the Administration

feels constrained to proceed with the move, a number of concerns remain with

the Albano building, as acknowledged by management representatives and

highlighted by the surveys produced by the Applicants. It is not unreasonable to

expect that it will be a testing time for everyone involved if further alterations and

repairs are to be made after more occupants are moved into the Albano building.

From the record before the Tribunal, however, it appears that there is a genuine

effort on both the side of the Administration and staff to resolve the outstanding

issues as soon as possible. Many of the issues apparently will need to be revisited

from time to time, particularly in view of the Respondent's obligation to provide

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a proper working environment and the obligation on both sides to collectively and in

good faith engage in consultative process.

87. Staff members of DGACM perform functions that are crucial for the effective

functioning of the United Nations as an international organization of paramount

importance to international peace and security. The importance of work performed

by each staff member of the Organization—particularly those who provide

the necessary services related to the proper functioning of the General Assembly—

should not be forgotten behind the seemingly mundane nature of some of their tasks.

The health and safety of staff should not be sacrificed on the high alter of economic

expediency. History is replete with such examples, often with disastrous

consequences. In view of the obligation of the Organization to exercise reasonable

care to ensure the safety, health, and security of its staff members, there is no doubt

that management must continue to engage staff in a constructive consultation process

regarding any outstanding issues. This, however, means that all those involved in

the consultation process must approach it constructively and in good faith.

88. It should be reiterated that the present Order is issued on the basis of

the limited information made available to the Tribunal as part of these urgent

proceedings. Should the Applicants maintain the view that their rights are violated in

connection with the move, each Applicant has the right to file an application on

the merits under art. 2.1 of the Tribunal's Statute, which shall be dealt with by

the Tribunal in due course.

Observations on the extraordinary number of applications filed

89. Many of the Applicants were involved in staff-management consultations as

staff representatives, and some of the papers indicate that the filing of

the extraordinary number of individual applications was encouraged in order to find

strength in numbers. Whilst the Tribunal recognizes the right of every individual

staff member to file a complaint, and the right of the collective to bargaining and

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consultation, the Tribunal notes that it is incumbent on all parties appearing before it to act in good faith (*Hassanin* Order No. 139 (NY/2011)). As a result of the filing of fifty individual applications for suspension of action, the work of the Tribunal in New York on any other matters was effectively paralyzed and required an extraordinary effort on the part of the already under-resourced New York Registry. It would have been advisable for the Applicants to seek professional legal assistance, including through the Office of Staff Legal Assistance, with a view to filing pursuant to the Registry's instructions on the filing of applications with multiple applicants (see sec. III.F of the Registry's Guidelines on the Filing of Submissions through the eFiling Portal, approved on 30 August 2012, and available on the Tribunal's website). Such a joint filing by the Applicants would have