



be updated to personal email IDs and/or telephone numbers of the dependents. This is recommended to ensure the RFL and scheduling is sent to the unique email addresses and contact numbers. This will avoid confusion regarding for whom the appointment details, informed consent form etc. are for.

PRIVACY

8. **If I register and get a vaccination, where will my information go? Will it be kept safe?**

Your personal and health care information will be kept confidential and will not be shared beyond the UN personnel responsible for managing the UN System-wide COVID-19 Vaccination Programme. Personal identifying information such as your name, contact information and address will be treated as confidential. Your medical data will be treated as confidential medical records and will be accessed by medical personnel only. The data will be hosted by a third-party contractor, engaged by the United Nations, and is required under its contractual obligations to maintain the data as confidential.

TROUBLESHOOTING

9. **I forgot my username and/or my password. What do I do?**



for the certificate for an hour or so. If you still do not receive it, please contact your LVDC in the country.

ADDITIONAL QUESTIONS

23. I am a contingent member or member of a formed police unit (FPU). How do I register?

For contingent members, you are not required to go through registration and scheduling process. Your data has been preloaded into the system without registration process. You can be directed to the clinic to receive vaccine upon confirmation from Scheduler of available date / time. For more information, please refer to: https://www.un.org/sites/un2.un.org/files/covid-19_vaccination_administration_process_for_members_of_military_contingents_and_formed_police_units.pdf

24. I received the first dose of Vaccine under National Vaccination Programme. Am I eligible for the second dose under UN System Wide Vaccination program?

Yes, you are eligible to receive the second dose through the UN System Wide Vaccination program. It is preferable that a person receives their first and second doses from the same